

## Peace of mind so you can enjoy the ride

Driving your vehicle should be enjoyable, not stressful. With your new 3 Star or 3 Star Plus Vehicle Service Contract, you can take comfort knowing you have immediate access to roadside assistance, as well as car rental and trip interruption coverage. You can also transfer your contract if you sell your car. Our claims representatives have an average tenure of 15 years of industry experience, allowing us to provide quick and accurate claims resolution.

Also, claims can be paid directly to the repair facility. You choose the deductible level that best suits your needs, including an option to have your deductible waived when you return to your issuing Dealer's repair facility for service. Deductibles apply to each repair visit.<sup>1</sup>

<sup>1</sup>Please see your contract for specific exclusions and details of benefits.

## Important plan information

Please see your contract for specific details

### Maintenance required to keep or transfer your contract

In order to keep your contract in force or transfer your contract, the vehicle covered must be maintained according to the manufacturer's specifications. Proof of maintenance may be required. The performance of normal maintenance services is not covered under your contract.

### Prior authorization

Prior to starting repairs, you or the repair facility must contact the Administrator at 800-322-3933. Customers in Florida should call 800-247-9469. If a Mechanical Breakdown occurs outside the Administrator's operating hours, the Administrator must be contacted during the next business day. Failure to obtain authorization prior to repairs may result in non-payment.

### Exclusions

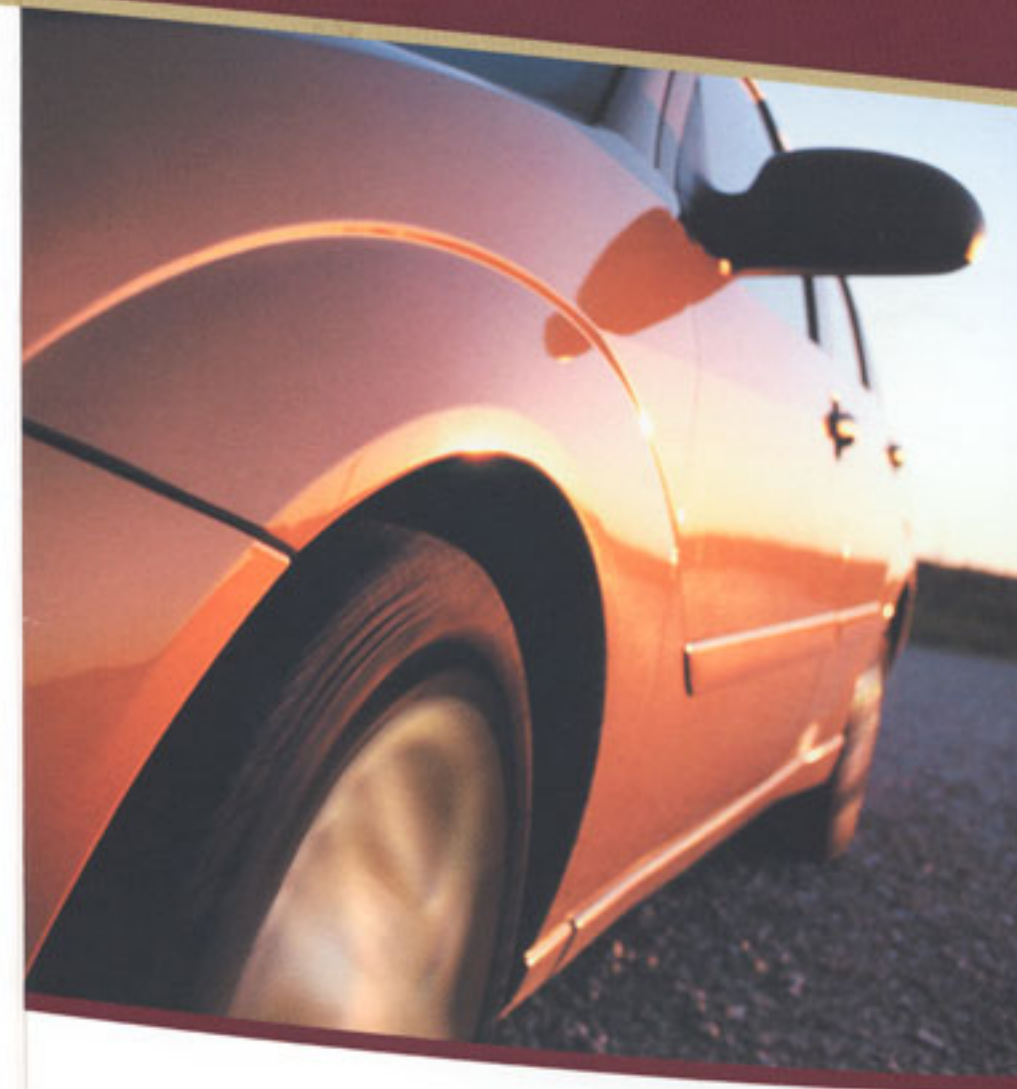
Your contract may not cover or apply to certain conditions. Please refer to the General Contract Exclusions section of your contract.

### Cancellations

You can cancel your contract at any time and receive reimbursement for the unused portion.

Issued by Wachovia Warranty Corporation and administered by Wachovia Management Corporation. In Florida, Wisconsin and Arizona, issued and administered by Wachovia Administrative Services, Inc. (Florida License #60079). Also issued by Heritage Mechanical Breakdown Corporation in Florida (Florida License #60072). All contracts insured by Heritage Indemnity Company (CA C of A #08549), P.O. Box 140057, Denver, CO 80214-0057.

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## Vehicle Service Contracts

**WARRANTY SOLUTIONS™**

## Experience you can rely on

Throughout our history, Warranty Solutions™ has demonstrated strength and versatility while evolving through ever-changing market conditions. Our industry-leading reputation is a direct reflection of our product offering — quality, fully insured Vehicle Service Contracts and F&I After-Market products. We continue to be a prominent force in the development of innovative products that provide flexible coverage levels at some of the most competitive price points available. Our commitment to service excellence and process efficiency is demonstrated by our team of industry experts who have an average tenure of 15 years. We have the experience on which you can rely.

We are here so you can enjoy the drive!

## Benefits<sup>1</sup>

Included with 3 Star and 3 Star Plus

### Transferability

If you sell your vehicle within your contract terms, the remaining coverage can be transferred to the new owner, enhancing the resale value.

### Roadside Assistance

You will receive 24/7 assistance with lockouts, tire changes, jump starts, fluid delivery and towing. Costs for towing assistance needed within a 50-mile radius of the repair facility are 100% covered when you call 866-434-4357.

### Car Rental

At least one day of car rental (up to \$40 per day) is provided for covered repairs, or repairs covered under the manufacturer's Warranty.

### Trip Interruption

If you are away from home and your vehicle has a Mechanical Breakdown that is covered under your contract, we will reimburse you up to \$150 per day for required meals and lodging (not available in West Virginia or Hawaii).

Covered Component	3 Star		3 Star Plus	
	3 Star	Plus	3 Star	Plus
Engine	•	•	•	•
Transmission, Transaxle and Transfer Case	•	•	•	•
Drive Axle	•	•	•	•
Suspension			•	•
Steering			•	•
Brakes			•	•
Fuel System			•	•
Cooling			•	•
Electrical			•	•
Interior Climate and Comfort			•	•
Seals and Gaskets	○	○	•	•
Power Tech and Electronics			○	○
Hybrid Electric	○	○	○	○
Commercial Use (new, non-pool vehicles only)	○	○	○	○
EcoMind™	○	○	○	○
Snowplow for Vehicles	○	○	○	○

• Included Coverage ○ Optional Coverage

## 3 Star coverage<sup>1</sup>

### Engine

- Engine block
- Cylinder head
- Rotor housing
- Oil pan
- Valve cover
- Timing cover
- All internally lubricated parts contained within the engine
- Oil pump
- Timing chain, gears and tensioners
- Timing belt and tensioners
- Balance belt
- Variable valve camshaft adjuster
- Intake and exhaust manifolds
- Harmonic balancer
- Engine mounts
- Water pump
- Flywheel
- Flexplate

### Transmission, Transaxle and Transfer Case

- (Automatic and standard)
- Case housings
  - Housing covers and pans
  - All internally lubricated parts contained within the housings

### Transmission, Transaxle and Transfer Case (continued)

- Torque converter
- Viscous coupling
- Vacuum modulator
- Transmission mounts

### Drive Axle

- (Includes Transaxle and 4WD Vehicles)
- Front and rear drive axle housings and covers
  - All internally lubricated parts contained within drive axle housings
  - Axle shafts
  - Constant velocity joints and boots
  - Driveshafts
  - Universal joints
  - Flex discs
  - Driveshaft center support bearing
  - Driveshaft yokes
  - 4WD engagement actuators and motors
  - 4WD locking hubs

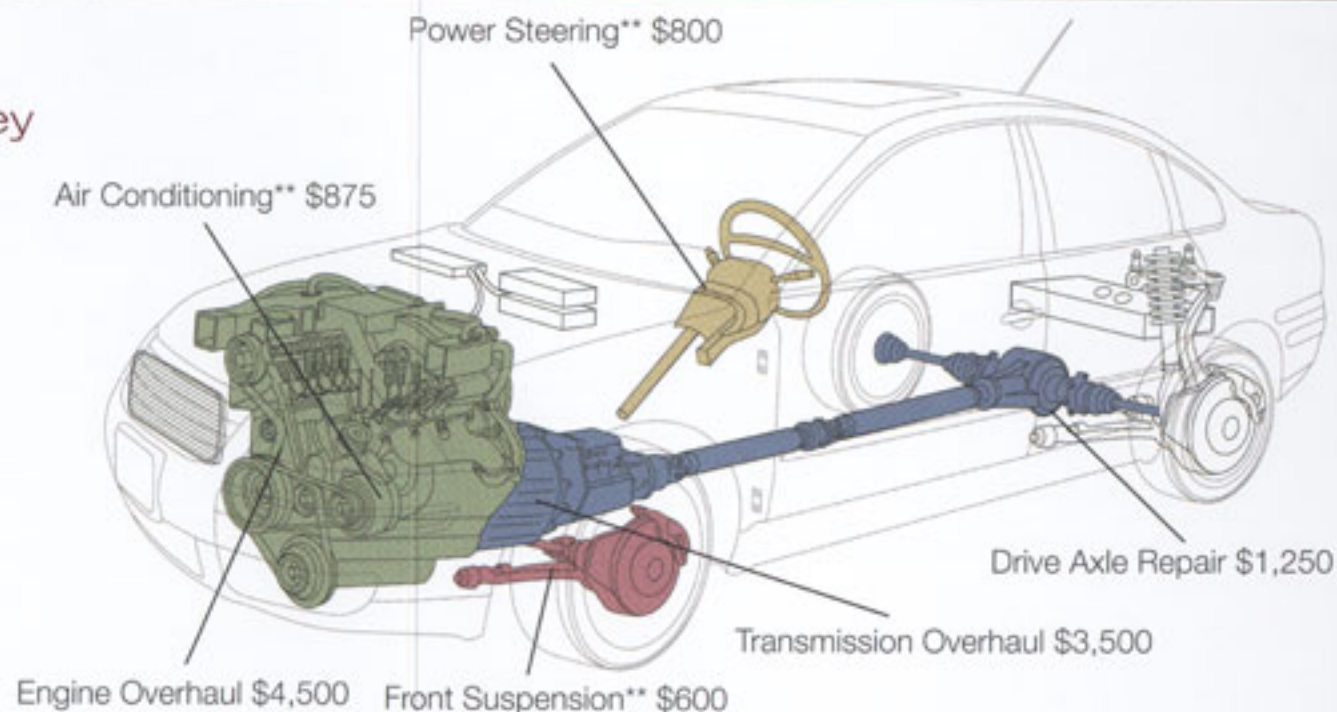
## Protection

that saves you money

The 3 Star and 3 Star Plus Programs offer affordable protection against costly repairs. Your coverage could cost less than paying for one moderate failure.\*

\*These costs are for demonstration purposes only and are anticipated prices after three years based on industry averages.

\*\*Available on 3 Star Plus only



## 3 Star Plus coverage<sup>1</sup>

All 3 Star coverages and options, plus these additional features:

### Front Suspension

- Upper and lower control arms
- Upper and lower ball joints
- Hub and wheel bearings

### Steering

- Steering gear
- Rack and pinion housings and all internally lubricated parts contained within the housings
- Power steering pump
- Power cylinder assembly

### Fuel

- Fuel injectors
- Fuel pump
- All turbocharger or supercharger internal parts and housings

### Cooling

- Radiator
- Electric cooling fan motor and relay
- Fan clutch
- Fan shroud

### Interior Climate and Comfort

- Air conditioning compressor and its mounting bracket
- Compressor clutch
- Compressor, clutch, pulley

### Interior Climate and Comfort (continued)

- Accumulator
- Receiver dryer
- Evaporator
- Condenser

### Brakes

- Master cylinder
- Vacuum or hydro booster
- Wheel cylinders
- Calipers
- Equalizer and distributing valves
- ABS electronic control unit, wheel speed sensor and exciters
- ABS proportioning control valves
- High-pressure hydraulic pump

### Electrical

- Starter motor
- Starter solenoid
- Alternator and its mounting bracket
- Voltage regulator
- Wiper motor
- Headlamp switch
- Turn signal switch
- Windshield wiper switch

### Seals and Gaskets

- For all parts listed

## Coverage options<sup>1</sup>

### 3 Star only:

#### Seals and Gaskets

- For all parts listed

### 3 Star and 3 Star Plus:

#### Hybrid Electric Vehicle

- High voltage hybrid battery
- Power inverter assembly
- Drive motor assembly
- Generator assembly
- Hybrid cooling system blower motors and pumps
- Hybrid system stator and rotor
- All hybrid system control units and sensors

#### EcoMind™

- Spark plug wires
- Coil to spark plug boot and connectors
- Vapor and emission canisters
- Positive crankcase ventilation valve
- Distributor cap and rotor
- Complete exhaust system (including smog pump, catalytic converter, muffler and exhaust pipes)

#### Snowplow

- If vehicle is equipped with a snowplow, all covered parts are included (excludes plow)

### 3 Star Plus only:

#### Power Tech and Electronics

- Manual and power window regulators
- Power antenna motor and mast
- Power trunk or tailgate actuator and motor
- Power headlight door motors and actuators
- Power sunroof motor
- Convertible top lift motor
- Power seat track assembly
- Power mirror motors
- Cruise control assembly
- Speedometer
- Odometer
- Fuel gauge
- Tachometer
- Volt and amp gauge
- Temperature gauge
- Trip computer control module and display
- Factory installed anti-theft devices
- Transmission and transfer case control modules
- Ignition control modules
- Fuel injection control modules
- Fuel injection sensors
- Electronic air conditioning control head and module
- Factory keyless entry transmitter and receiver

<sup>1</sup>Please see your contract for specific exclusions and details of benefits.